

# How do I...?

## Set up an Authorized User



## What is an Authorized User, how and why is it helpful?

If you are a student and have a trusted adult who helps you understand your financial situation while at Benedictine, this is the best way you can give permission to the college's Business Office to communicate directly with this person, whether it's by phone, in person or email. This also gives the Authorized User login credentials to view your student billing account activity. It is NOT a login to RavenZone, only to student billing.



ACADEMICS

ABOUT

STUDENT LIFE

APPLY

FAITH LIFE

LEGE

ATHLETICS

#WHEREGREAT

GIVE.

WS

Click on the link labeled "RavenZone" in the upper right corner

ADMISSION & AID

## **BENEDICTINE COLLEGE: WHERE GREATNESS BEGINS**

Learn how our mission launches students who are transforming the world through intellectual, personal, and spiritual greatness.

	RAVENZONE
	Sign in with your organizational account
Enter your Benedictine Email as well as your password	

The Self-Service Screen will appear. Click on the "Student Finance" tab, which will take you to the Payment Center.



Once you are in the "Student Finance" tab, you will have the option to make payments on your account. To do so, click on the "Make a Payment" link on the right-hand side.



#### Make a Payment

Use this page to make a payment on your account



Once you click make a payment, you will be informed of a new Secure Payment Center Page that will be opening up. Click "Continue to Payment Center" to continue.

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		Logge	ed in as:	John Doe	Log

Once the "Continue to Payment Center" button is clicked on previous screen, a new internet browser tab will be created. -NOTE- Please make sure that once you are done with your payment in this tab, that you go to upper righthand corner and log out.

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			Logged in as
Make Payment Payment Plans	Deposits Refunds Help	Cli	ck Here
	View Account:         Student Account: \$12,985.00         View		My Profile Setup
edictine College Student Payment your current account activity and can also allow authorized users to nformation, make payments, and view activity.	Student Account		Authorized Users
	Balance	\$12,985.00	Personal Profile
		View Activity Make Payment	Security Settings
	Statements		Consents and Agree
	Click the button to view your current account balance and details.	View Real Time Statement	
	Your latest eBill Statement (10/11/21) Statement : \$12,885.00	View Statements	
			Term Balances
			Fall 2021



You can give others (parents, employers, etc.) the ability to uscess your account information. In compliance with the Family Educational Rights and Privacy Act of 1974 (FERPA), your student financial records may not be shared with the bird party without your written consent. Adding an authorized user is your written consent that an individual may view your account information and make payments on your behalf. Please note that authorized users DO NOT have access to your stored payment methods, academic records, or other personal information.

Email address of the authorized user

Would you like to allow this person to view your billing statement and account activity? Would you like to allow this person to view your payment history and account activity? 

 XXXX@gmail.com

 • Yes
 • No

 • Yes
 • No

 Cancel
 Continue

### **Authorized Users**

**Authorized Users** 

Add Authorized User

You can give others (parents, employers, etc.) the ability to access your account information. In compliance with the Family Educational Rights and Privacy Act of 1974 (FERPA), your student financial records may not be shared with a third party without your written consent. Adding an authorized user is your written consent that an individual may view your account information and make payments on your behalf. Please note that authorized users DO NOT have access to your stored payment methods, academic records, or other personal information.

Email address of the authorized user

Would you like to allow this person to view your billing statement and account activity? Would you like to allow this person to view your payment history and account activity?





Agreement to Add Authorized User

When in Emulate Student mode, you cannot add an Authorized User.

I hereby authorize **Benedictine College** to grant @gmail.com full access to my accounts, including ability to view all billing statements, payment history, and/or make payments accordingly. My payment methods and credit card and/or checking account information will remain confidential and hidden from all other users. I understand that I am still primarily responsible for ensuring that all my accounts are paid on time and in full.

This agreement is dated 10/28/2021 1:28:37 PM CDT.

For fraud detection purposes, your internet address has been logged:

at 10/28/2021 1:28:37 PM CDT

Any false information entered hereon constitutes as fraud and subjects the party entering same to felony prosecution under both Federal and State laws of the United States. Violators will be prosecuted to the fullest extent of the law.

Please check the box below to agree to the terms and continue.

I Agree

This Box will show, click "I Agree"

Cancel

After the student completes this step, the Authorized User will receive two emails with login credentials to TouchNet, the college's partner in offering secure online portal for billing and payments.

## **IMPORTANT RAVENZONE SECURITY TIP**

BENEDICTINE				Logged in as:		To fully log out of TouchNet, click the		
A My Account Make Payment	Payment Plans Deposits Refunds Help Authorized Users Authorized Users				My Profile	Logout button		
	Full name	Email address	User Type	Action				
		@touchnet.com	Authorized User	•				
Benedictine								
	Logged Out					On the next screen that		
		y logged out. <b>Click here.</b> nend that you close this browser.				pops up you must seled 'Click Here" to comple <sup>.</sup> ogout of TouchNet.		

een that ust select completely Net.

Even after logging out of TouchNet, your RavenZone Self Service browser tab is still logged in and active. You must select the "Make a Payment" tab and select "Sign out" in the upper right-hand corner to fully log out of your RavenZone.

### **Benedictine College Business Office**

Cray Seaberg Hall Top Floor Office hours: Monday-Friday: 8:30 a.m.- 4:30 p.m. bcbusinessoffice@benedictine.edu 913.360.7403

